## UNIVERSITY OF TORONTO DEPARTMENT OF FAMILY MEDICINE CFPC ACCREDITATION SURVEY April 7-12, 2013 AGENDA

## **Accreditation Team:**

- 1. Jennifer Hall (Chair) (Dalhousie)
- 2. Alan Chaput (PG Dean) (UOttawa)
- 3. Tom Laughlin (PG Office Reviewer) (Dalhousie)
- 4. Geoff Hodgetts (Queen's) (ES Surveyor)
- 5. Shirley Schipper (UAlberta)
- 6. Karen Schultz (Queen's)
- 7. Allyn Walsh (McMaster)
- 8. Karlyne Dufour (Dalhousie)
- 9. Andries Muller (USask)
- 10. Sonja Reichert (UWO)
- 11. Steve Beerman (UBC)
- 12. Doug Klein (UAlberta)
- 13. UG reviewer/peer consult
- 14. FMRAC Rep Anna Ziomek
- 15. Jillian Gill CAIR Rep (USask)
- 16. Judith Scott Accreditation Manager CFPC

|                        | Sunday, April 7 Park Hyatt Hotel - Toronto  |  |  |
|------------------------|---|--|--|
| TIME                   | MEETING   | LOCATION   |  |
| 11:00 am - 12:30<br>pm | Chairs' brunch at The Park Hyatt Hotel Toronto (attendees include – Dr. Jennifer Hall (CFPC Chair), Dr. Tom Laughlin (CFPC PG Office reviewer), Dr. Kamal Rungta (RC Chair), Dr. Anurag Saxena (RC Deputy Chair), Ms. Judith Scott (CFPC), Ms. Lise Dupéré (RC), Ms. Sylvie Lavoie (RC) (101)  Restaurant at the Park Hyatt TBD   | Park Hyatt Toronto 4 Avenue Road Toronto, Ontario M5R 2E8 Canada Tel: +1 416 925 1234  http://parktoronto.hyatt. com/hyatt/hotels- parktoronto/index.jsp?nu II |  |
| 12:30 - 2:30 pm        | CFPC Team meeting – meeting with the whole team – Jennifer Hall/Judith Scott to give a brief outline of what is expected of the Team during the Accreditation Survey and prepare for the meeting with the FM Program Director and the Department Chair. Each surveyor will be expected to have reviewed the documentation and prepared some preliminary questions. (102)  Room – Bedford Meeting Room |  |  |
| 2:30 - 4:30 pm         | CFPC team meets with the Department Chair, Dr. Lynn Wilson and the FM Program Director, Dr. Karl Iglar for an initial program overview + Question/Answer session (104)  Room – Bedford Meeting Room   |  |  |
| 4:30 - 4:45 pm         | Break   |  |  |
| 4:45 – 5:00 pm         | CFPC meets briefly with RCPSC for Team introductions/discussion (105)  Room – TBD   |  |  |
| 5:15 – 6:15<br>pm      | RC + CFPC + the Dean (Dr. Catharine Whiteside), the Postgraduate Dean (Dr. Salvatore Spadafora) and the Associate Dean (Dr. Glen Bandiera) meet together for Presentations of the University of Toronto Faculty of Medicine (106)  Room – TBD   |  |  |
| 6:30 – 8:00 pm         | Reception offered by the University of Toronto Faculty of Medicine (107)  | ROM  |  |

## **Monday April 8**

## Document review and program group meetings (8201)

| Survey | ors: Full Team   | Location                        |
|--------|--|---------------------------------|
| 0745   | Pick-up survey team at Hotel Lobby - DFCM  |                                 |
| 0800   | Breakfast and Documentation Review   | Department of                   |
| 0930   | Meeting with Chair of Curriculum Committee – Dr. Karl Iglar                                | Family and Community            |
| 1015   | BREAK  | Medicine                        |
| 1030   | Meeting with Chair of Evaluation Committee – Dr. Karl Iglar and Dr. Batya Grundland        | University of Toronto           |
| 1115   | Meeting with Program Director, Quality Improvement – Dr. Phillip Ellison                   | 500 University Ave Room 365/303 |
| 1145   | Meeting with Remediation Coordinator – Dr. Patrick Skalenda                                | 100111 303/303                  |
| 1215   | LUNCH  |                                 |
| 1300   | Chief Resident Presentation – Dr. Emma Smith & Dr. Diana Wu, FRAT Co-Presidents            |                                 |
| 1345   | Meeting with Teaching Practices Coordinator – Dr. Erika Catford                            |                                 |
| 1415   | BREAK  |                                 |
| 1430   | Meeting with Director of Professional Development – Dr. Barbara Stubbs and Dr. Viola Antao |                                 |
| 1500   | Meeting with Director of Undergraduate Program – Dr. Kymm Feldman                          |                                 |
| 1530   | Meeting with Research Program – Dr. Paul Kreuger, Dr. Cynthia Whitehead, Susan<br>Hum      |                                 |
| 1600   | Final wrap-up with Dr. Iglar   |                                 |
|        | Travel back to hotel   | Park Hyatt                      |

|                    | Tuesday, April 9   |   |  |
|--------------------|--|---|--|
| Group 1 Surveyors: |  | Location  |  |
| Time               | Site: Rural Residency Program (8301)   |   |  |
| 800                | Pick-up survey team at Hotel Lobby   |   |  |
| 1000               | Document Review  | Orillia Soldier's   |  |
| 1030               | Meet with Site Director and Chief  | Memorial Hospital   |  |
| 1100               | Meet with residents  | 170 Colborne Street West  |  |
| 1200               | Lunch  | Orillia, ON   |  |
| 1300               | Meet with Family Medicine faculty  | ·   |  |
| 1345               | Follow-up meeting with Site Director and Chief   |   |  |
| 1415               | Drive to Barrie: 45 minutes  |   |  |
|                    | Overnight in Barrie Teleconference into CFPC Team Meeting if needed – Hotel Meeting Room | Hampton Inn & Suites<br>by Hilton Barrie<br>74 Bryne Drive, Barrie,<br>ON<br>705-719-9666 |  |

|       | Tuesday, April 9                               |                        |  |
|-------|--|------------------------|--|
| Group | 2 Surveyors:                                   | Location               |  |
| Time  | Site: Southlake Regional Health Centre (8302)  |                        |  |
| 830   | Pick-up survey team at Hotel Lobby             |                        |  |
| 1000  | Document Review                                | Southlake Family       |  |
| 1030  | Meet with Site Director and Chief              | Health Team            |  |
| 1100  | Meet with residents                            | 581 Davis Drive, Suite |  |
| 1200  | Lunch  | Newmarket, ON          |  |
| 1300  | Meet with Family Medicine faculty              | ,                      |  |
| 1345  | Follow-up meeting with Site Director and Chief |                        |  |
| 1415  | Return to Hotel: 1.5 hours                     | Park Hyatt             |  |

|       | Tuesday, April 9                               |                              |  |
|-------|--|------------------------------|--|
| Group | 3 Surveyors:                                   | Location                     |  |
| Time  | Site: Markham Stouffville Hospital (8303)      |                              |  |
| 900   | Pick-up survey team at Hotel Lobby             |                              |  |
| 1000  | Document Review                                | Markham Stouffville          |  |
| 1030  | Meet with Site Director and Chief              | Hospital                     |  |
| 1100  | Meet with residents                            | 379 Church Street, Suite 202 |  |
| 1200  | Lunch  | Markham, ON                  |  |
| 1300  | Meet with Family Medicine faculty              | ,                            |  |
| 1345  | Follow-up meeting with Site Director and Chief |                              |  |
| 1415  | Return to Hotel: 1 hour                        | Park Hyatt                   |  |

| Tuesday, April 9 |  |                                     |
|------------------|--|-------------------------------------|
| Group            | 4 Surveyors:                                   | Location                            |
| Time             | Site: St. Joseph's Health Centre (8304)        |                                     |
| 730              | Pick-up survey team at Hotel Lobby             |                                     |
| 800              | Document Review                                | St. Joseph's Health                 |
| 830              | Meet with Site Director and Chief              | Centre                              |
| 900              | Meet with residents                            | Family Medicine Centre              |
| 1000             | Break  | 30 The Queensway                    |
| 1015             | Meet with Family Medicine faculty              | Toronto, ON                         |
| 1100             | Follow-up meeting with Site Director and Chief |                                     |
| 1130             | Travel to next site: 30 minutes                |                                     |
|                  | Site: Toronto Western Hospital (8314)          |                                     |
| 1200             | Lunch  | Toronto Western                     |
| 1245             | Document Review                                | Hospital                            |
| 1315             | Meet with Site Director and Chief              | Family Medicine Centre 399 Bathurst |
| 1345             | Meet with residents                            | Street                              |
| 1445             | Break  | Toronto, ON                         |
| 1500             | Meet with Family Medicine faculty              |                                     |
| 1545             | Follow-up meeting with Site Director and Chief |                                     |
| 1415             | Travel back to hotel:20 minutes                | Park Hyatt                          |

|         | Tuesday, April 9                               |                                  |  |
|---------|--|----------------------------------|--|
| Group ! | 5 Surveyors:                                   | Location                         |  |
| Time    | Site: Sunnybrook Health Sciences Centre (8305) |                                  |  |
| 800     | Pick-up survey team at Hotel Lobby             |                                  |  |
| 830     | Document Review                                | Sunnybrook Health                |  |
| 900     | Meet with Site Director and Chief              | Sciences Centre                  |  |
| 930     | Meet with residents                            | Family Medicine Education Office |  |
| 1030    | Break  | 2075 Bayview Ave,                |  |
| 1045    | Meet with Family Medicine faculty              | Rm A120                          |  |
| 1115    | Follow-up meeting with Site Director and Chief | Toronto, ON                      |  |
| 1145    | Travel to next site: 30 minutes                |                                  |  |
|         | Site: Women's College Hospital (8315)          |                                  |  |
| 1215    | Lunch  | Women's College                  |  |
| 1300    | Document Review                                | Hospital                         |  |
| 1330    | Meet with Site Director and Chief              | Family Practice Health Centre    |  |
| 1400    | Meet with residents                            | 77 Grenville Street,             |  |
| 1500    | Break  | Suite 252                        |  |
| 1515    | Meet with Family Medicine faculty              | Toronto, ON                      |  |
| 1600    | Follow-up meeting with Site Director and Chief |                                  |  |
| 1630    | Travel back to hotel:15 minutes                | Park Hyatt                       |  |

|        | Tuesday April 9  |   |  |
|--------|--|---|--|
| TEAM 6 | Enhanced Skills Surveyors:                                 | Location  |  |
| Time   | ENHANCED SKILLS Programs                                   |   |  |
| 0745   | Pick-up survey team at Hotel Lobby                         | Department of Family  |  |
| 800    | Meet with Enhanced Skills Program Director – Dr. Roy Wyman | and Community  Medicine   |  |
|        |  | University of Toronto   |  |
|        | FP-A (8306)  | 500 University Ave<br>Room 365                                    |  |
| 830    | Breakfast and Review Documentation and Resident files FP-A |   |  |
| 900    | Meet with FP-A Program Director                            |   |  |
| 930    | Meet with FP-A Residents                                   |   |  |
| 1030   | Break  |   |  |
| 1045   | Meet with Faculty  |   |  |
| 1130   | Meet with RTC (onsite and video)                           |   |  |
|        | FM-EM (8316)   |   |  |
| 1230   | Lunch + Review Documentation and Resident files FM-EM      | Department of Family and Community Medicine University of Toronto |  |
| 1330   | Meet with FM-EM Program Director                           | 500 University Ave  |  |
| 1400   | Meet with Residents  | Room 365  |  |
| 1445   | Break  |   |  |
| 1500   | Meet with Faculty (onsite and video)                       |   |  |
| 1530   | Meet with RTC (onsite and video)                           |   |  |
| 1630   | Team to travel back to Hotel                               | Park Hyatt  |  |

|                              | Wednesday, April 10                                      |                                  |  |
|------------------------------|--|----------------------------------|--|
| Group 1 Surveyors:  Location |  | Location                         |  |
| Time                         | Site: Royal Victoria Regional Health Centre (8401)       |                                  |  |
| 845                          | Pick-up survey team at Hotel Lobby                       |                                  |  |
| 900                          | Document Review  | Royal Victoria                   |  |
| 930                          | Meet with Site Director and Chief                        | Regional Health                  |  |
| 1000                         | Meet with residents                                      | Centre Family Medicine           |  |
| 1100                         | Break  | Teaching Unit                    |  |
| 1115                         | Meet with Family Medicine faculty                        | c/o Rotary Place                 |  |
| 1200                         | Lunch and Follow-up meeting with Site Director and Chief | 201 Georgian Drive<br>Barrie, ON |  |
| 1300                         | Return to Hotel: 1.5 hours                               | Park Hyatt                       |  |

|                    | Wednesday, April 10                            |                               |  |
|--------------------|--|-------------------------------|--|
| Group 2 Surveyors: |  | Location                      |  |
| Time               | Site: St. Michael's Hospital (8402)            |                               |  |
| 745                | Pick-up survey team at Hotel Lobby             |                               |  |
| 800                | Document Review                                | St. Michael's Hospital        |  |
| 830                | Meet with Site Director and Chief              | Family Practice Unit          |  |
| 900                | Meet with residents                            | 30 Bond Street Toronto, ON    |  |
| 1000               | Break  | Toronto, on                   |  |
| 1015               | Meet with Family Medicine faculty              |                               |  |
| 1100               | Follow-up meeting with Site Director and Chief |                               |  |
| 1130               | Travel to next site: 30 minutes                |                               |  |
|                    | Site: Toronto East General Hospital (8412)     |                               |  |
| 1200               | Lunch  | Toronto East General          |  |
| 1245               | Document Review                                | Hospital                      |  |
| 1315               | Meet with Site Director and Chief              | Department of Family Practice |  |
| 1345               | Meet with residents                            | 825 Coxwell Ave               |  |
| 1445               | Break  | Toronto, ON                   |  |
| 1500               | Meet with Family Medicine faculty              |                               |  |
| 1545               | Follow-up meeting with Site Director and Chief |                               |  |
| 1615               | Travel back to hotel: 30 minutes               | Park Hyatt                    |  |

|       | Wednesday, April 10                            |                                  |  |
|-------|--|----------------------------------|--|
| Group | Group 3 Surveyors:                             |                                  |  |
| Time  | Site: Credit Valley Hospital (8403)            |                                  |  |
| 730   | Pick-up survey team at Hotel Lobby             |                                  |  |
| 830   | Document Review                                | Credit Valley Hospital           |  |
| 900   | Meet with Site Director and Chief              | 2200 Eglinton Avenue             |  |
| 930   | Meet with residents                            | West Mississauga                 |  |
| 1030  | Break  | .viississaaga                    |  |
| 1045  | Meet with Family Medicine faculty              |                                  |  |
| 1115  | Follow-up meeting with Site Director and Chief |                                  |  |
| 1145  | Travel to next site: 20 minutes                |                                  |  |
|       | Site: Trillium Health Centre (8413)            |                                  |  |
| 1215  | Lunch  | Trillium-Summerville             |  |
| 1300  | Document Review                                | Family Health Team               |  |
| 1330  | Meet with Site Director and Chief              | 101 Queensway West,<br>7th Floor |  |
| 1400  | Meet with residents                            | Mississauga                      |  |
| 1500  | Break  | - J                              |  |
| 1515  | Meet with Family Medicine faculty              |                                  |  |
| 1600  | Follow-up meeting with Site Director and Chief |                                  |  |
| 1630  | Travel back to hotel: 20 minutes               | Park Hyatt                       |  |

|         | Wednesday, April 10                                      |                           |  |
|---------|--|---------------------------|--|
| Group 4 | Surveyors:   | Location                  |  |
| Time    | Site: The Scarborough Hospital (8404)                    |                           |  |
| 815     | Pick-up survey team at Hotel Lobby                       |                           |  |
| 900     | Document Review  | The Scarborough           |  |
| 930     | Meet with Site Director and Chief                        | Hospital                  |  |
| 1000    | Meet with residents                                      | 3050 Lawrence Avenue East |  |
| 1100    | Break  | Scarborough, ON           |  |
| 1115    | Meet with Family Medicine faculty                        |                           |  |
| 1200    | Lunch and Follow-up meeting with Site Director and Chief |                           |  |
| 1300    | Return to Hotel: 45 minutes                              | Park Hyatt                |  |

|                    | Wednesday, April 10                            |                                |  |
|--------------------|--|--------------------------------|--|
| Group 5 Surveyors: |  | Location                       |  |
| Time               | Site: North York General Hospital (8405)       |                                |  |
| 730                | Pick-up survey team at Hotel Lobby             |                                |  |
| 800                | Document Review                                | North York General             |  |
| 830                | Meet with Site Director and Chief              | Hospital                       |  |
| 900                | Meet with residents                            | Family Medicine Teaching Unit  |  |
| 1000               | Break  | 4001 Leslie Street, 4          |  |
| 1015               | Meet with Family Medicine faculty              | South                          |  |
| 1100               | Follow-up meeting with Site Director and Chief | Willowdale, ON                 |  |
| 1130               | Travel to next site: 30 minutes                |                                |  |
|                    | Site: Mount Sinai Hospital (8415)              |                                |  |
| 1200               | Lunch  | Mount Sinai Hospital           |  |
| 1245               | Document Review                                | Ray D Wolfe                    |  |
| 1315               | Meet with Site Director and Chief              | Department of Family Medicine  |  |
| 1345               | Meet with residents                            | Granovsky Gluskin              |  |
| 1445               | Break  | Family Medicine                |  |
| 1500               | Meet with Family Medicine faculty              | Centre                         |  |
| 1545               | Follow-up meeting with Site Director and Chief | 60 Murray Street, 4th<br>Floor |  |
| 1615               | Travel back to hotel: 15 minutes               | Park Hyatt                     |  |

| Wednesday, April 10                |   |   |
|------------------------------------|---|---|
| Group 6 Enhanced Skills Surveyors: |   | Location  |
| Time                               | ENHANCED SKILLS Programs HCoE (8406)            |   |
| 0745                               | Pick-up survey team at Hotel Lobby              | Department of Family  |
| 800                                | Review Documentation and Resident files HCoE    | and Community  Medicine   |
| 830                                | Meet with HCoE Program Director                 | University of Toronto   |
| 900                                | Meet with Residents                             | 500 University Ave  |
| 1000                               | Break   |   |
| 1015                               | Meet with Faculty                               |   |
| 1100                               | Meet with RTC (onsite and video)                |   |
|                                    | Category 2 Programs (8416)                      |   |
| 1200                               | Lunch + Review Documentation and Resident files | Department of Family and Community Medicine University of Toronto |
| 1300                               | Meet with Program Director                      | 500 University Ave  |
| 1330                               | Meet with Residents                             | Room 365  |
| 1430                               | Break   |   |
| 1445                               | Meet with Faculty (onsite and video)            |   |
| 1530                               | Meet with RTC (onsite and video)                |   |
| 1630                               | Team to travel back to Hotel                    | Park Hyatt  |

| Palliative Medicine Review Wednesday, April 10 |  |            |
|--|--|------------|
|  | Palliative Medicine Program to be reviewed by one surveyor from Royal College team and one surveyor from the CFPC team |            |
|  | CFPC Team member - RCPSC Team member -   | Location   |
|  | Afternoon review, deliberations and decision will begin at 5 pm  |            |
|  | Palliative Program Director: Program Administrator:  |            |
| Time   |  |            |
| 0930   | Pick up surveyors at hotel   |            |
| 1000   | Document review  |            |
| 1030   | Meeting with Program Director  |            |
| 1145   | Meeting with Division Head   |            |
| 1215   | Lunch  |            |
| 1245   | Meeting with Residents   |            |
| 1345   | Working Lunch Faculty / Teaching staff   |            |
| 1445   | Break  |            |
| 1500   | Meeting with Residency Training Program Committee members:   |            |
| 1600   | Travel back to hotel   | Park Hyatt |
| Exit<br>meeting                                | Next morning from 7:30-7:45 - Exit Meeting with Palliative Medicine Program Director                                   | Park Hyatt |

| TO BE                                 | CONFIRMED, HOSTED & SCHEDULE DEVELOPED BY UG DEAN IF APPLICABL          | <mark>.E</mark> |
|---------------------------------------|---|-----------------|
| Underg                                | raduate Reviewer –  | Location        |
| Time                                  | Undergraduate Review  |                 |
| 0745                                  | Pick-up surveyor with review team at Hotel Lobby                        |                 |
|                                       | Breakfast and Review Documentation                                      |                 |
|                                       | Meet with Undergraduate Director  |                 |
|                                       | Meet with Undergraduate Assistant Dean                                  |                 |
|                                       | Break   |                 |
|                                       | Meet with Undergraduate Administration (onsite and video)               |                 |
|                                       | Lunch   |                 |
|                                       | Meet with Undergraduate Education Committee (onsite and video)          |                 |
|                                       | Meet with Department Chair  |                 |
|                                       | Break   |                 |
|                                       | Meet with Pre-Clerkship Director  |                 |
|                                       | Meet with Associate Dean Rural and Remote Medicine                      |                 |
|                                       | Meet with FMIG Representatives + Student Society (DMSS) Representatives |                 |
| · · · · · · · · · · · · · · · · · · · | UG Reviewer to travel back to Hotel                                     | Park Hyatt      |

|         | Thursday, April 11  |                                |   |
|---------|---|--------------------------------|---|
| Surveyo | ors – Full team   |                                | Location  |
| Time    |   |                                |   |
| 0745    | Pick-up survey team at Hotel Lobby  |                                | Department of Family and Community Medicine University of Toronto 500 University Ave Room 365+303 |
| 800     | Breakfast and meeting with Family Medicine Chiefs   | *Group 6 Surveyors             |   |
| 845     | Meet with DFCM PG Administrators  | with Clinician Scholar Program |   |
| 915     | Meet with Counselling Skills Education Program Coordinator – Lindsay<br>Watson  |                                |   |
| 930     | Break   |                                |   |
| 945     | Meet with Teaching Residents to Teach Course Director – Dr. Marcus Law  |                                |   |
| 1000    | Buffer time – Meetings/presentations as requested/needed  | 1                              |   |
| 1030    | Residency Program Committee Meeting (without FM program director)   |                                |   |
| 1130    | Travel to Hotel   |                                | Park Hyatt  |
| 1200    | 200 Lunch meeting at the Park Hyatt Hotel with Chair and FM Program Director for final discussion – question/answer session |                                | Bedford Meeting Room  |
| 1330    | Team deliberates re: final recommendation   |                                | Bedford Meeting Room  |

|        | *Thursday, April 11                                 |                         |  |  |
|--------|---|-------------------------|--|--|
| Survey | ors – Group 6 Enhanced Skills Surveyors             | Location                |  |  |
| Time   |   |                         |  |  |
| 800    | Breakfast + Review Documentation and Resident Files | Department of Family    |  |  |
| 845    | Meet with Clinician Scholar Program Director        | and Community  Medicine |  |  |
| 915    | Meet with Resident                                  | University of Toronto   |  |  |
| 945    | Break   | 500 University Ave      |  |  |
| 1000   | Meet with Faculty                                   | Room 301                |  |  |
| 1030   | Rejoin full team                                    | DFCM Room 365+303       |  |  |

| Friday, April 12               |   |  |  |
|--------------------------------|---|--|--|
| Surveyors – Full team Location |   |  |  |
| 0800                           | Pick-up survey team at Hotel Lobby  |  |  |
| 0845                           | CFPC exit meeting with CFPC Team, Program Chair, FM Program Director and Dean, PGME (601)   | Li Ka Shing Knowledge<br>Institute, Room 211   |  |
| 0930                           | Conjoint CFPC/RCPSC final exit meeting (602)  (boxes need to be provided for any PSQs or other confidential documents to be removed and shredded by university) | Li Ka Shing Knowledge<br>Institute, Auditorium |  |