

FAVOURITE BOOKS ON FEEDBACK

Title: Thanks for the Feedback

Authors: Douglas Stone & Sheila Heen

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Douglas Stone & Sheila Heen

of the Harvard Negotiation Project and coauthors of

DIFFICULT CONVERSATIONS

Thanks for the Feedback

THE SCIENCE AND ART OF
RECEIVING FEEDBACK WELL *

**even when it is off base, unfair, poorly delivered,
and, frankly, you're not in the mood*