# Board of Examiners - PG Remediation Process

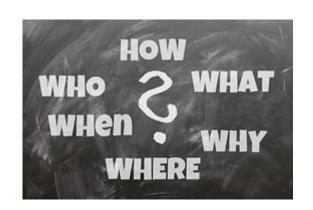
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**January 12, 2016** 



#### **AGENDA**

- Introductions
- What?
- Purpose?
- How?
- Interim reports made easier
- BOE Process key things
- Questions



#### **Introductions**



#### What is BOE-PG?

# Faculty Council Committee NOT PGME Committee

- Todd Coomber, Faculty Affairs Officer overall process
- Adrienne Fung, Education Coordinator,
   PGME manages documents, tracking cases
   (pgboe@utoronto.ca)

#### What is BOE-PG?

#### Committee Membership:

- 1 Chair, 1 Vice Chair
- 9 Faculty (teaching faculty/previous Program/FM Site Directors)
- Resident members
- Vice Dean PGME (non-voting)
- PGME Director of Education & Research (non-voting), PGME Staff
- Meets at end of every month

# Purpose of BOE-PG?

- Hears cases of residents in academic difficulty and decides on course(s) of action:
  - 1) remediation
  - 2) remediation with probation
  - 3) probation
  - 4) suspension
  - 5) dismissal



#### **BOE-PG** reviews:

- Formal remediation education plan tailored to the resident's needs
- Update/Interim reports to BOE
- Completion or extension of remediation plans
- Any modification to the approved remediation plan

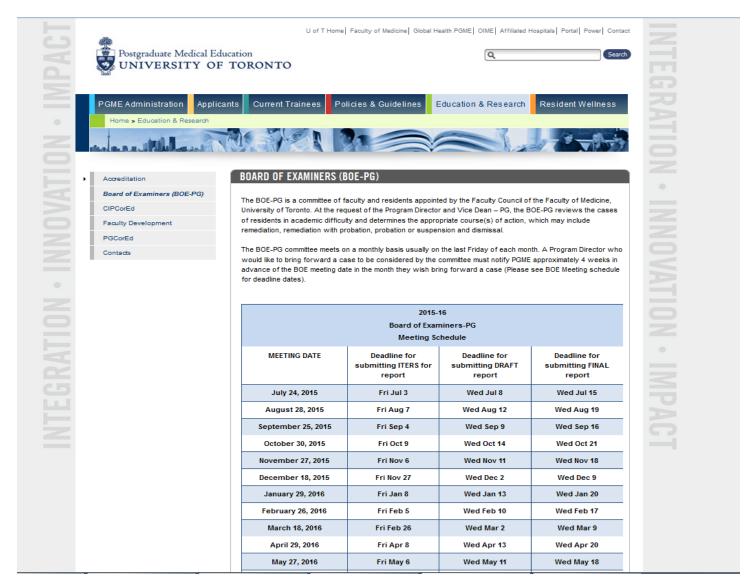


#### www.pgme.utoronto.ca





#### **BOE-PG Schedule and Documents**





# Case Example: Dr. John Doe 1st year Family Medicine Resident

Low scores on ITERS

Difficulty translating knowledge into practice

Showing up late and missing educational rounds

Poor communication skills with patients

Patient complaints

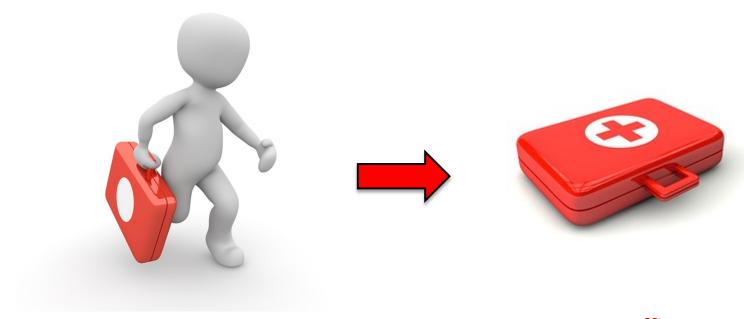
Dis-jointed history-taking

Essential info missing from medical notes





# **Program Director Consults with PGME**





**PGME Office** 



#### **Draft Remediation Plan**



CanMEDS Roles
Assignments
Evaluation Tools
Support Team
Schedules
Time Frame

#### Templates and Documentation – things to keep in mind:

- ITERs collated by PGY year, ONE PDF file per PGY year
- Brief narratives where possible
- Final version of remediation plan and all other forms collated into ONE continuous PDF doc
- Last page of template "Development of the PLAN" must be completed
- Can use PD electronic signatures. Insert in final version



# Resident Program Committee (RPC)









#### Resident Meets with Vice Dean, PGME



Hears resident's interpretation
Ensures due process
Explores extenuating circumstances



#### **Program Director Presents to BOE-PG**







#### **Remediation Starts**

Remediation plan is finalized Dr. John Doe begins remediation











**Documentation Tracking Sheet** 







# **Documentation Tracking Sheet**



Understanding the Paper Trail Maintaining the Paper Trail





# **Updates and Completion**

Interim/Update reports
Request for Extension of remediation
Completion of remediation







# Interim Reports made easier

Here is one method for creating a report that you might find helpful:

**Step 1:** Find the most recent electronic MS Word version of the approved revised remediation plan and make a copy. Rename that copy to something like: John Doe\_Interim report\_draft\_DATE

Step 2: Open the Interim/Completion/Extension of remediation report template you have to create. Keep it open and use it as your guide.

### Interim Reports made easier

**Step 3:** In the Doe\_Interim report\_draft\_DATE file (which is the original approved revised remediation plan) go through and edit all the headings and sections, move things around to follow the report template. You can copy paste directly from the template.

In the table that outlines the remedial plan goals, strategies, evaluation/outcome measures: add two columns to the right side of the table. Label these columns "Progress" and "Outcome" respectively. If the columns don't fit on the page, click to highlight the whole table, in Table Tools, click on Layout ribbon, click on the AutoFit button, select AutoFit Window. You can manually adjust column widths as needed. Now the Progress and Outcome columns are ready to be filled in.

# **BOE Process – Things to keep in mind**

- ✓ Notify us as soon as possible
- ✓ Allow at least 3 weeks in advance to prepare documents
- ✓ Many people involved and many steps see BOE-PG Roles and Procedures and BOE process for Residents in Academic Difficulty
- ✓ Resident does NOT attend BOE-PG meeting but can make a written submission

# **BOE Process – Things to keep in mind**

- ✓ Privacy and Confidentiality
- ✓ Professionalism
- ✓ Supporting the Resident

# We're Here to Help

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# Your Turn for Questions



# **Thank You!**

