

Toronto  
PARO

Winter 2022

# Newsletter



Dear Toronto Residents,

I hope that you are well and staying safe. With the start of a New Year, the PARO Toronto General Council wanted to inform you of some of the initiatives we have been working on.

## Learner Mistreatment Portal



For the last two years PARO reps have been working closely with Dr. Reena Pattani, Director of Learner Experience, to create a portal for learners to disclose or report any incidents of mistreatment that they experience or witness.

We encourage all learners to explore the [website](#) and if you have any questions to connect with PGME or the PARO office:

## Office of Learner Affairs

This year the Office of Health Professions Student Affairs (OHPSA) and Office of Postgraduate Wellness have been combined into a single Office of Learner Affairs which will support all learners. All core services provided through the Office of Postgraduate Wellness will still be offered through the Office of Learner Affairs.

We encourage learners in need of support or resources to reach out to the new office of learner affairs at [ola.reception@utoronto.ca](mailto:ola.reception@utoronto.ca).

## The Medical Resident Redeployment Program (MRRP)

PARO Reps have been working closely with PGME to streamline the process to participate in the MRRP at Toronto hospitals. This has led to the creation of the [General Framework MRRP](#). Additional information on the MRRP can be found in PARO's [MRRP FAQs](#).



## Secure Bike Storage Facilities Survey

With Spring just around the corner, PARO reps want to ensure that any resident who rides their bike to work has access to secure bike storage facilities at their hospital site. PARO worked together with PGME to undertake an environmental scan of existing onsite bike storage locations available to residents, summarized below:



Hospital Site	Location of Bike Storage Facility	How to Access Bike Storage Facility
CAMH	Outside in a secure gated area	Access bike storage via swipe card which is received at time of onboarding
Humber River	West parkade - Level 0 East parkade - Level 1	Hospital ID badge
Michael Garron	Within the staff parking lot area connected to the building	Hospital ID badge
Mt. Sinai	In a secure cage within the parking garage	Request access through security. Must pay a deposit and is provided with a key
North York	Within the parking garage	Visit the parking office (located on the ground floor in the parking garage) with hospital ID to get access
Royal Victoria	In front of the Administrative Building outside	Open access
St. Joseph's	Secure locked enclosure outside of the ED Department	Hospital ID badge
Scarborough Health Network	In parking area	Accessible to all
SickKids	Three separate secured gated areas	Access bike storage through the Badge Office - cost is \$15.00 for a key. Must be in possession of a valid SickKids I.D. Badge
Sunnybrook	Within parking garage 2 at the Bayview campus	Pay an online refundable deposit with the Education Centre for a key. Pick up the key for the bike cage and once done the rotation return the key and get the refund
Surrey Place	In the parking lot behind our main building	Accessible to all
William Osler Health System	P1 level of the parking garage in a gated/caged area	Must check in with the parking office to get access
Women's College	Main entrance of hospital and underground parking garage	Hospital ID badge

If your hospital site is not included in this list, please let us know at [paro@paroteam.ca](mailto:paro@paroteam.ca).

Yours sincerely,  
 Dr. Alis Xu  
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 Toronto PARO Site Chair