Overview of On-Call Stipends:

UofT residents (PGY) and members of the Professional Association of Residents of Ontario (PARO) receive extra compensation from the Ministry of Health for completing call on evenings, overnights, and weekends. THPPA is the paymaster for the Ministry and is responsible for UofT residents’ payments.

- Residents input completed On-Call dates in the On-Call Stipend module located in POWER
- All calls up to the maximum are automatically forwarded to hospitals for review on the 7th of the following month and eventually to PGME for review and processing
- Stipends are paid once a month on the 2nd payroll of each month, one month after the call
- Residents are permitted to include up to two month’s call in calendars, including backup calls
- Strict deadlines and maximums are in accordance with the Collective Agreement; for all rules and deadlines use the FAQ link on your Data Entry screen or see helpful links further below

**Helpful links:**

- Instructions with Screenshots
- Call Stipends FAQs
- Quick Access Interpretation Chart

**Contact:** callstipends@utoronto.ca for more information
Residents are responsible for inputting completed call dates into the Data Entry module within the monthly deadline (the 7th of each month following call). The previous month’s calls can be entered in the current month’s calendar. Reimbursement for anything earlier than the previous month, however, is not eligible as per the PARO-OTH Agreement and the resident would forfeit payment, if late.

Residents can claim up to the maximum calls per 28-day block as determined by the Collective Agreement and program schedules. Maximums are 7 In Hospital Calls, or 9 Home Calls, or 10 Qualifying Shifts (ER Shift work, for example). Maximums for monthly blocks are slightly higher. Explanations are required for exceeded call and converted calls via a comments box.

Six categories of call are defined below including 2 separate weekend categories:

1. **In-Hospital Call Stipend**: A resident is scheduled to begin the In-Hospital call sometime after a regular rotation and the call extends beyond 11 pm on a weekday or weekend.

2. **Home Call/Shortened Call Stipend**:
   - i) Home Call - at home with pager and access to the hospital if required.
   - ii) Shortened Hospital Call - a resident is scheduled for In Hospital Call but finishes at or before 11 pm. A resident must have been on rotation before the call to qualify.
   - iii) Back-up call, buddy call, or weekend clinics (weeknight clinics are not eligible for a stipend).
   - iv) A resident who is not on call but who is required to round on Sat/Sun and attends in hospital.
   - v) Split weekend call - 2 residents split a 24-hour call on a Saturday or Sunday.

3. **Converted Call Stipend**: A resident is scheduled on Home Call (at home) but attends in hospital more than 4 hours during the call period AND at least 1 hour between midnight and 6:00 am.

4. **Qualifying Shift Stipend**: Qualifying shifts pertain only to those rotations involving Hospital shift work, ie, ER departments and rotations, where 1 full hour is worked between midnight and 6:00 am.

5. **Weekend In-Hospital/Converted Call**: In-Hospital (beyond 11pm) or Converted call on a Friday evening to Sunday night (includes Hospital calls 12 hrs or more when Split call is not in effect)

6. **Weekend Hospital-Day/Home/Other Call**: All other call types listed above in #2 and #4 on a Friday evening to Sunday night including In-Hospital Saturday or Sunday (8am-6pm or similar hrs), Qualifying shifts (1 hour between midnight and 6am), back-up, buddy call, rounding, and weekend clinics.

**Compensation:**

Call Statement modules (below Data Entry in POWER) record monthly call data and amounts paid.

In-Hospital + Converted Calls: $161.86; Weekends: $198.49.
Home/Shortened Hospital/Back-Up/Qualifying Shifts/Weekend Rounding: $80.93; Weekends: $99.24